



**TECHNOSPHERE
ENERGY SERVICES (PVT) LTD**

QUALITY POLICY STATEMENT

As a specialist engineering services provider to the energy sector in Zimbabwe, Technosphere Energy Services is committed to continually improving the quality of its services to its most valued clients which include Zimbabwe Power Company (ZPC).

To achieve this goal, a Quality Management System based on ISO 9001:2008 Standard shall be developed, documented and implemented to ensure that we always:

- Strive to meet and exceed clientele requirements.
- Operate under strict professional practice to meet the highest standards of quality demanded in the engineering and energy sectors.
- Review key business objectives and matrices through management reviews.
- Optimize working processes in order to reduce operational costs.
- Build and reinforce partnerships with suppliers, such as Doosan Babcock, in order to ensure that materials and services of the highest quality are procured.
- Comply with all applicable legal and other requirements.
- Motivate employees by enhancing personnel competency and capabilities and recognizing efforts in meeting customer requirements.
- Continually improve by auditing and reviewing the system and implementing corrective actions.
- Communicate the Quality Policy to our employees, clients, suppliers and other key stakeholders.

All Technosphere Energy Services (Pvt) Ltd employees have an obligation to assume total responsibility for ensuring continual improvement of the Quality Management System.

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Managing Director

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Worker Leadership

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Date